



SUSTAINABILITY POLICY

At Fairmont Mayakoba, we are profoundly committed to sustainability, recognizing the crucial role we play in preserving our environment, uplifting our communities, and creating memorable guest experiences. Our corporate Sustainability Strategy guides our actions, built on three operational pillars with commitments that address every facet of the hotel journey, from conception and design to daily operations and the guest experience.

We are committed to the following:

- Preserving natural and cultural heritage.
- Optimizing the use of natural resources including water, energy, and supplies.
- Minimizing waste, targeting a %60 reduction in food waste by 2030.
- Working towards Net-Zero emissions by 2050.
- Prioritizing the well-being and professional growth of employees.
- Promoting awareness of environmental and social issues among employees, clients, and partners.
- Supporting human rights, diversity, and inclusion, ensuring equal opportunities.
- Engaging with and supporting local communities to enhance well-being and development.
- Operating with transparency and ethical practices.
- Continually improving sustainability through ongoing evaluation and adaptation.
- Fully complying with legal and other applicable requirements, including third-party certification.

All colleagues, valued guests, dedicated suppliers, and esteemed stakeholders are united in our commitment to this inspiring sustainability policy.

Jacoo van Teeffelen
General Manager

April 15th, 2024